

GREATER MANCHESTER POLICE - REPRESENTATION

About You

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About the Premises

Application Reference No.	LPA 274514
Name of the Premises	Lahori Ice Bar
Address of the premises including postcode	84 Wilmslow Road, Manchester M14 5AL

Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the premises licence application in relation to the above premises on the grounds of Prevention of Crime and Disorder, the Prevention of Public Nuisance and Public Safety.

The applicant has offered numerous conditions in the operating schedule but some of these need to be worded more robustly and be more specific, to ensure that the 4 Licensing Objectives are upheld. It is a concern of GMP that with the late hours that the application is seeking, the conditions are not strong enough.

Therefore, if this licence is granted GMP would ask that the following conditions are attached to the premises licence:

The premises shall install and maintain a comprehensive digital colour CCTV system. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of 28 days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.

An incident log (which may be electronically recorded) shall be kept at the premises for at least six months, and made available on request to the Police or an authorised officer of the licensing authority, which will record the following incidents including pertinent details:

- (a) all crimes reported to the venue, or by the venue to the Police**
- (b) all ejections of patrons**
- (c) any incidents of disorder**

Staff shall be trained to deal with challenging customers and customers who are under the influence of intoxicants. This training shall be repeated at no greater than 6 monthly intervals.



Licensing & Out of Hours Compliance Team - Representation

Name	Andrea Brooks
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Premise Details

Application Ref No	M/274514
Name of Premises	Lahori Ice Bar
Address	84 Wilmslow Road, Manchester, M14 5AL

Representation

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

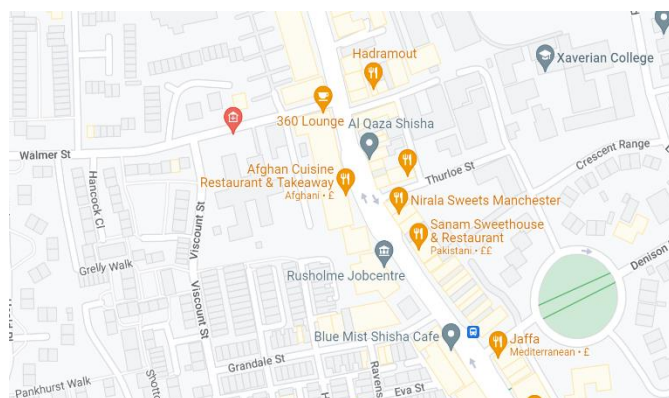
The Licensing and Out of Hours Team have assessed the likely impact on granting this application, looking at a number of factors, which includes current problems in the area, such as waste, criminal activity, street drinking and the locality to neighbouring residential properties, with the hours applied for, with any potential risk that the granting of the application could lead to public nuisance.

The premises was already granted planning permission to be open between the hours of 10.00am to 12 midnight Monday to Sunday.

The application in question requests that the licence be extended to

Late Night Refreshment: 23.00-04.00 hrs.

The premises is located on the Rusholme district on Wilmslow Road, known as "The Curry Mile". There is a residential area close to Wilmslow Road.



The area is subject to waste issues, street drinking and criminal activity. The premises has already been issued fixed penalty fines for waste issues and there is now further evidence of large amounts of fly-tipping by the premises, which is being investigated separately.

The premises is currently not adhering to current licence regulation and has failed a test purchase. On the 2nd June 2022, hot tea was purchased at 12.16am by a member of the LOOH team. The contents was hot and when the lid was lifted steam came out of the cup. When doing the test purchase the officer witnessed a customer being served a hot beverage at the same time provided by the premises. There were soup kettles being used to serve the hot drinks. The premises was very busy at this time with a mixture of customers, ranging from young children to adults. This demonstrates the premises does not respect the licence regulations and would not be willing to uphold the licence objectives as they have shown they are willing to operate outside of permitted licenced hours.

Manchester's Statement of Licensing Policy at section 7.12 states that consideration must be given to the general character of the surrounding area, including crime and disorder and anti -social behaviour levels, litter problems, proxy sales and noise complaints. The Licensing & Out of Hours team feel that the premises would not operate responsibly and by granting a Late Night Refreshment licence the premises would only contribute to negative community issues.

Manchester's Statement of Licensing Policy at section 7.26 states that where a premises are in the direct vicinity of local residential properties, and where its discretion is engaged, the authority will give particular consideration to measures proposed in the application in relation to prevent nuisance, such as:

- Prevention of noise or vibration escaping from the premises due to volume of music or plant and machinery noise
- Prevention of noise disturbance from people entering and leaving the premises (e.g. queue management, dispersal policy)
- Prevention of disturbance by people outside the premises (e.g. smoking areas)
- Litter from the premises (This issue is considered particularly relevant in respect of late-night takeaways and smoking-related litter outside licensed premises)
- Disturbance caused by deliveries associated with licensable activities, including waste collection

The Licensing and Out of Hours team do not feel that the applicant has put forward any steps on how they would operate the premises respecting any of the issues referenced above.

Manchester's Statement of Licensing Policy at section MS10 states that: Operate effective cleansing arrangements, including ensuring the premises and surrounding area are kept clean and free of litter, and adequate arrangements for the secure and responsible storage of refuse.

Where the licensable activities could give rise to litter being dropped in the vicinity of the premises, the measures in place to prevent this occurring and/or to tidy it up should be demonstrated. Such measures could have not been put forward and the fly tipping by the premises has created concern that this will not be adopted.

Premises are expected to take a proactive approach to preventing litter issues arising from the premises, e.g., by displaying prominent notices at the premises, using reduced packaging, or labelling on their tickets or packaging to encourage responsible behaviour.

Adequate and secure storage for refuse should be provided that is appropriate for the nature of the business. Particular regard should be given to the management of glass bottles to prevent them being taken outside the premises as potential weapons, and to prevent the emptying of bottles into refuse containers at times that could disturb local residents and businesses.

The irresponsible use of flyers can also cause major litter problems. Any use of flyers and other promotional material should be done in a responsible and appropriate manner. It should be noted that permits are required for handing out flyers in various areas of the city. The use of flyers may be restricted in areas experiencing problems with litter associated with licensed premises.

We submit that there are concerns under section 7.12, 7.26 and MS10 such extended hours for Late Night Refreshments would be inappropriate.

Licensed premises are expected to be an asset to their local area through the promotion of the licensing objectives. Exposing the local neighbourhood to late night refreshments to 04.00am hours will not promote the licensing objectives.

LOOH would ask that the committee refuse the application until such time as the above points have been addressed in a satisfactory manner.

Recommendation: Refuse Application